

# Job Title: Youth and Family Worker Positions (2-positions) Alex House

(Internal/External Posting)

1-Postion- 21 Hours 6-month term. & 1-Postion 17.5 hours per week 6-month term (Both positions have possibility of extension and may also have additional hours available subject to funding)

Alex House operates on the stolen land of the Coast SalishNations, the stolen land of the Semiahma (Semiahmoo), qicəy (Katzie), and q'wa:n'x'ən' (Kwantlen) Nations

## Welcome Bienvenue Chào mừng Qúi Vị 규ਆਇਆ ਨੂ Bienvenidos 환영합니다

AlexHouse, as an eighbourhood house, is place based and, takes an assets-based approach to working in community. We understand the potential of each individual to contribute to the wellness of our shared community, regardless of what brings them throughour doors for the very first time.

Alex House is deeply committed to decolonizing our approach, looking at all of our work through a decolonizing lens. Our workis centered on inclusion and equity, to build social connection and to break down discrimination through community building. We strongly encourage applications from people who identify as Indigenous, Black, and People of Colour (IBPoC), individuals with disabilities, and members of the 2SLGBTQ+ communities.

We are seeking dedicated and experienced Youth and Family Worker's to join our Alex House team. These roles work collaboratively with the Program Lead mainly at Greenbrook and on occasion at the team at the WR/SS Youth Space and Schools Out Program. These positions will mainly be underthedirection of the Director of Community Development Strategy & Implementation with some oversight by the Youth and Family Programs Team Manager. These roles involve working collaboratively with diverse community participants, agencies, team members and youth volunteers, to support the development of The Greenbrook Youth Space as well as on occasion the WR/SS Youth Space and Schools Out Program. Programming is intended to engage children and youthin a social environment by offering interactive and supportive activities togain lifeskills, social skills, and interpersonal skills in Surrey. Also included within this role there may be some street community outreach.

#### Responsibilities:

- Establish rapport, and initiate, develop, and maintain supportive and trusting relationships with vulnerable children, youth, and their families
- Program development in leadership, social emotional learning, health and wellness, social justice, communitys a fety, and engagement activities.
- Work with youth to identify needs, provide culturally appropriate support and where appropriate connection to services, and work collaboratively to advocate for clients
- Engage in street and community outreach
- Support youth accessing Youth Space programs (both individually and group based), respond to immediate needs, and provide resources/supplies

- Assist in planning, facilitating and evaluating groups and workshops with/for youth; life skills, recreational, cultural and social
- Respond to any urgent needs and potential behavioral, mental health, emotional, or substance use concerns using trauma-informed practice
- Where appropriate establish professional, collaborative working relationships with community partners including BC Housing, and schools
- Lead/support special events and field-trips in the community
- Conduct outreach into community and via social media to raise awareness of the programs,
   recruit new members, and promote activities to potential participants
- Undertake administrative tasks: website/social media posts, creating and maintaining effective tracking systems, forms, record keeping/reporting, and databases
- Practical program support, organizing, set up/take down, food/supply purchase and other duties as required.

### **Knowledge, Skills and Abilities:**

- Proven ability to connect with children and youth and meeting them "where they're at"
- Understanding the diverse needs of children and youth including marginalized youth experiencing homelessness or housing instability, living with mental health, substance use, challenging family dynamics and/or other social challenges
- Knowledge and experience in trauma-informed practice, child and adolescent development, harm reduction, mental health, substance use and system navigation, including government care
- Ability to be flexible, resourceful, and possess good time management skills
- Effective crisis intervention, problem-solving and conflict resolution skills
- Ability to communicate professionally, both verbally and in writing
- Ability to maintain professional boundaries and comply with service standards
- Knowledge of community resources, integrated case management and group facilitation
- Able to work effectively independently and in collaboration with a team. Daytime and evening availability required.
- Proficiency in a second language is an asset

#### **Education and Experience:**

- Diploma, degree or attending education in Social Work, Child and Youth Care Counselling, Education, Health Sciences, or related field
- Prior volunteer or work experience with vulnerable populations
- Understanding of Cultural Safety and Cultural Humility, and approaching the work through a decolonized lens.
- Personal vehicle insured for business use, minimum \$2 million liability and valid driver's license and satisfactory current driver's abstract (mileage paid)
- Current First Aid, CPR, and/or Foodsafe certification
- Clean Criminal recordcheck

#### Job Details:

Hours: Position 1: 21-Hour 6-month term Position 2: -17.5 Hour 6-month term

**Salary**: ANHBC Band P4: \$22.90-26.27/hr

Date: May 13, 2024. Closing Date: Open until filled

Please submit a cover letter and resume to **Shelley Cranstone**, **Director Community Development Strategy & Implementation** scranstone@alexhouse.net

The Association of Neighbourhood Houses of BC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to consider applying for the position. Our total compensation and benefits package reflects our commitment to our team and their family.