



6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

Welcome Bienvenue Chào mừng Qúi Vị Bienvenidos 환영합니다

Operations Administrator Internal/External Job Posting Regular Full-time

South Vancouver Neighbourhood House (SVNH) is on the unceded, occupied, ancestral, traditional, and stolen homelands of the Coast Salish Nations, the x^wməθkwəỷəm (Musqueam), Skwxwú 7mesh (Squamish), and Səlí Iwəta?/Selilwitulh (Tsleil-Waututh) Nations.

South Vancouver Neighbourhood House is looking for an Operations Administrator for our Core Operations Team. This is a full-time position (35 hours/week). The Operations Administrator will be responsible for administering Accounts Receivable and Accounts Payable, tracking office equipment inventory, and maintaining member, donor and accounting records for the neighbourhood house.

Duties and Responsibilities:

- Process Accounts Receivable for Childcare Programs, Adult Day Programs, and other programs as required
- Oversee fee collection processes and assist program supervisors with tracking past-due accounts
- Prepare bank deposits reconcile cash, cheques, and receipts; deposit funds regularly
- Process and track Accounts Payable invoices
- Provide guidance to staff, contractors, and volunteers in interpreting relevant financial policies and procedures
- Maintain capital equipment logs to track company-owned devices, such computers, tablets, phones, printers, projectors, etc.
- Check-in/Check-out staff equipment for program managers/supervisors to deploy to staff members
- Set up and maintain filing systems for classifying, storing, and safely disposing of records related to AR, AP, capital equipment, and member and donor records
- Maintain database of members and donors
- Document and maintain policies and procedures related to AR, AP, equipment inventory tracking, and records management

Qualifications:

- Certificate or Diploma in Accounting, bookkeeping, or equivalent experience in related field
- 3 to 5 years' proven experience working in an office environment
- Proficient knowledge of MS Office Software (Microsoft Word, Excel, Outlook)
- Proficiency with accounting software
- Excellent organizational skills with the ability to work independently, prioritize assignments and manage changing priorities
- Ability to work effectively in a busy environment and meet deadlines while maintaining a positive attitude and producing high-quality work
- Strong attention to detail
- Strong analytical and problem-solving skills
- Excellent English skills (both written and oral) and interpersonal communication skills
- Fluency in another language commonly spoken in South Vancouver is highly preferred

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- Criminal Record Check clearance required

Compensation: \$24.49 to \$25.78 per hour, plus Municipal Pension Plan, Extended Health and Dental benefits, Vacation and Sick leave, Employee and Family Assistance Program, Professional Development opportunities **Application Period:** May 10th to May 31st, 2024 **Job start date:** June 17th, 2024

Please send cover letter and resume by email with subject heading **Operations Administrator** to: careers@southvan.org

ANHBC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to apply. Only short-listed candidates will be contacted for an interview. No phone calls please.

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