

## BOARD OF DIRECTORS 2017 - 2018

**PRESIDENT:** Sue Melnychuk  
**VICE-PRESIDENT:** Bill Briscall (MPNH Rep)  
**TREASURER:** Terry Stanway  
**SECRETARY:** Moyra Crawford (SOC Rep)

### DIRECTORS -AT-LARGE:

Darius Maze  
Darlene Dean  
Heather Ritzer  
Mandeep Mann  
Naseem Bawa

### NEIGHBOURGOOD HOUSE/OUTDOOR CENTRE REPRESENTATIVES:

Adam Blanchard (ANH Rep)  
Dan Watson (GNH Rep)  
Ethan Dang (FHNH Rep)  
Farhad Mawani (SVNH Rep)  
John Conway (KNH Rep)  
Kim Nguyen (CCNH Rep)



**ANHBC**

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Fax: 604-875-1256**

## THANK YOU

The support of our funders and sponsors has enabled ANHBC to successfully provide programs and services throughout the year. ANHBC would like to acknowledge the continued commitment of the following sponsors who have made significant contributions.



**United Way**  
Lower Mainland



vancouver  
foundation



Government  
of Canada



Province of British Columbia



Created in 1894, the Association of Neighbourhood Houses of BC, one of British Columbia's oldest social service organizations operates eight neighbourhood houses and one outdoor centre. At the forefront of community capacity building, ANHBC bridges innovative programming with individuals and families of all ages, abilities, and nationalities throughout BC. As a volunteer driven community service agency, ANHBC enables people to embrace their lives and strengthen their neighbourhood.

[www.anhbc.org](http://www.anhbc.org)



# ASSOCIATION OF NEIGHBOURHOOD HOUSES BC

## 124th Annual Report 2017-2018

ANHBC Central Services | Alexandra Neighbourhood House |  
Cedar Cottage Neighbourhood House | Frog Hollow Neighbourhood House |  
Gordon Neighbourhood House | Kitsilano Neighbourhood House |  
Marpole Neighbourhood House | Mount Pleasant Neighbourhood House |  
Sasamat Outdoor Centre | South Vancouver Neighbourhood House



## MESSAGE FROM THE PRESIDENT



**Sue Melnychuk**  
ANHBC PRESIDENT

A number of strategic priorities informed the board's activities this year. In the fall we held a listening session with Gabriel George of the

Tsleil-waututh Nation to begin to understand how our role as place makers and good neighbors needs to be informed through a reconciliation lens. This lens is important given that our organization and properties exist on unceded traditional territory. We undertook this work knowing that many of the neighbourhood houses and camp already provide programming in consideration of Indigenous concerns. The board however, is perhaps a step behind and eagerly catching up.

The other strategic priority that has required considerable attention over the last year is developing policy to inform and guide redevelopment projects for the organization. A number of ANHBC Executive Directors are forging ahead and laying the ground work for redevelopments opportunities on their sites. The board seeks to support and facilitate these activities with policies and tools that replicate success across the organization based on lessons learned most recently from the Kitsilano Neighbourhood House Redevelopment project.

Finally, we have initiated conversations and reviews on the roles and functions at the Community Board level of the organization. We appreciate that there is wide diversity and unique features to each Community Board supporting the Neighbourhood Houses and Camp, but we also have come to learn that there are developmental needs where the ANHBC Board can contribute. Our goal is as always, a stronger, diverse and vibrant organization.

Building partnerships with municipal and provincial organizations, service groups, private donors, and corporate supporters is a key advocacy role that ANHBC plays. Over the last year we have found our provincial government is considerably more responsive to hearing from and about the BC Neighbourhood House movement and I'd like to thank Deb and her group of executive directors for ensuring that Neighbourhood Houses outside the umbrella of ANHBC are involved in the conversation.

Like many volunteer boards our membership will change this year and I would personally like to thank ANHBC Board members stepping down who with good humor and generosity have contributed their time and professional expertise to support ANHBC in its evolving role as a leader in the Neighbourhood House movement.

## MESSAGE FROM THE CEO



**Debra Bryant**  
ANHBC CHIEF EXECUTIVE OFFICER

I am proud to greet you at the end of my fourth year as your CEO. Another positive year at

ANHBC has passed into history, where we've seen an 8% growth in budget, steadily growing programs and services. This year we have focused on some specific areas for development.

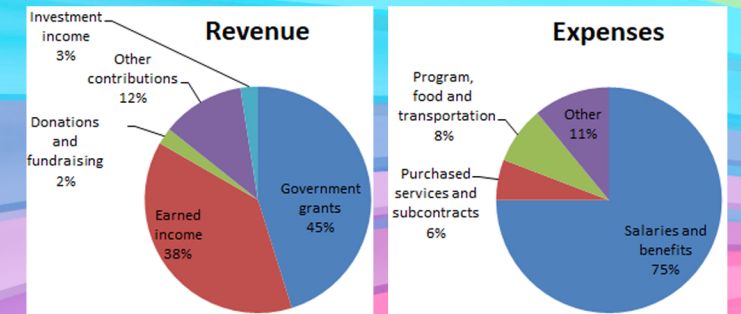
For this short report, I'll focus on one notable area — services to children and youth. Ensuring a good start for children and a positive community environment for families is critical to our mission. ANHBC has over 1,100 licensed childcare spaces across the region, and we host 1,500 young campers at Sasamat every year. Thanks to the hard work of some key staff members, we've tuned up our administrative systems. We are excited to have been awarded the operation of two large new childcare centres by the City of Vancouver. Our Reggio-Inspired Learning Centre is now well-established at Frog Hollow. We continue to be a strong voice for and significant provider of childcare in the City of Surrey. We are eager to participate in the Province's vision for universal accessible care.

ANHBC, now entering our 125th year, is in it for the long haul. We know that many people make lifelong connections with our neighbourhood houses. We will be here to see this generation grow to be our future community members and leaders.

Thanks again to the members, staff and volunteers who make all of our work possible.

## FINANCIAL REPORT

Operating Revenue	2018	2017
Earned income	8,275,150	7,557,647
Province of British Columbia	5,098,786	4,986,536
Federal government	2,873,108	2,523,895
United Way	1,301,802	1,349,429
City of Vancouver	1,092,914	1,072,472
Other contributions and miscellaneous income	1,262,312	1,125,409
Gaming	735,800	767,780
Donations and fund raising	512,760	581,476
Investment income	541,879	387,732
	<b>21,694,511</b>	20,352,376
<b>Operating Expenses</b>		
Salaries and benefits	15,613,603	14,788,421
Program, food and transportation	1,708,419	1,755,594
Purchased services and subcontracts	1,213,612	1,012,911
Building occupancy	1,493,394	1,362,052
Other expenses	396,276	437,562
Office expenses	396,362	360,889
	<b>20,821,666</b>	19,717,429
<b>Excess of Revenue over Expenses from Operations</b>	<b>872,845</b>	634,947
Amortization of deferred capital contributions	557,636	600,093
Amortization	(726,193)	(907,534)
Unrealized gain (loss) on investments	(181,624)	260,536
<b>EXCESS OF REVENUES OVER EXPENSES</b>	<b>\$ 522,664</b>	<b>\$ 588,042</b>



**Note:**  
Year ended March 31, 2018  
Audited financial statements are available at ANHBC upon request

**Auditors:**  
Deloitte & Touche



ASSOCIATION OF  
NEIGHBOURHOOD  
HOUSES BC

**1 Alexandra NH**  
<http://www.alexhouse.net/>  
 2916 McBride Ave, Surrey, BC V4A 3G2

Since 1916 Alexandra Neighbourhood House (AlexNH) has been operating out of their main site in Crescent Beach, South Surrey, and through four satellite locations. AlexNH has seen considerable growth over the past few years, as Surrey continues to be BC's fastest growing community. As a result the South Surrey community has seen an increasing need for childcare and youth programs. AlexNH has responded to these needs through the innovative Youth Space Project, co-founding the Childcare Task Force, and developing KRU -a youth employment program – funded by Service Canada's Skills Link program. The AlexNH team continues to support community planning initiatives, and looks forward to ensuring the development of a vibrant, inclusive, and caring community.

Executive Director: Penny Bradley

**2 Cedar Cottage NH**  
<http://www.cedarcottage.org/>  
 4065 Victoria Dr, Vancouver, BC V5N 4M9

Since 1950, Cedar Cottage has had a vision to be a welcoming gathering place, filled with warm and caring staff and volunteers and united by a commitment to build a strong community.

We are proud to report that our services reached 750 young children, 600 school age children, 140 youth, 325 seniors and 875 families. The importance of food and food security is woven in all of our programs through activities such as "Veggie of the Month", Cook Ahead Programs for Indigenous Families, and Afterschool Cooking Programs led by trained secondary school youth. A highlight of this year is our work to create a community base model of support that fosters the development of compassionate communities and aligns with the vision for the BC Centre for Palliative Care. An active committee has been involved in training, development and planning. Our thanks to all of our supporters for their on-going belief in our work.

Executive Director: Donna Chang

**3 Central Services**  
<http://anhbc.org/>  
 203-3102 Main St, Vancouver, BC V5T 3G7

ANHBC currently operates eight neighbourhood houses and an outdoor centre, and is excited to be opening a new neighbourhood house, Marpole NH, in April 2019.

ANHBC plays a leadership role in building healthy and engaged neighbourhoods by connecting people and strengthening the capacity to create change.

Chief Executive Officer: Deb Bryant  
 Chief Financial Officer: Tarunjeet Bhatia  
 Human Resources Director: Lily Chen

**4 Frog Hollow NH**  
<http://www.froghollow.bc.ca/>  
 2131 Renfrew St, Vancouver, BC V5M 4M5

Frog Hollow Neighbourhood House brings people together in a safe, inviting and stimulating environment where everyone is included and each member can contribute. FHNH enhances families' lives from babies to seniors. A leader in child care, programs for parents with young children, and high school youth in Vancouver, the house offers programs in leadership, building community capacity as well as intergenerational and settlement programs. Some program highlights include Reggio Emilia Inspired Child Care Programs and Learning Centre, Building a Safer Environment (BASE) Youth Program, Families Branching Out-Family Support Program, Drive Youth Employment Centre, and the Pumpkin Patch Halloween Festival.

Executive Director: Gary Dobbin

**5 Gordon NH**  
<http://gordonhouse.org/>  
 1019 Broughton St, Vancouver, BC V6G 2A7

Now approaching 80 years of service to Vancouver's West End our building has been rejuvenated and the team are back in to all the community development work.

Our social justice framework has seen us recently appoint a community advocate while food is a backbone to much of our work as we address poverty and food security issues. The thrift store has seen many changes with expansion to Davie Street and has been a backbone and an integral part of our work for many years. With this new emphasis Gordon House reaches out in many ways as it motivates its community to Engage, Connect, and Belong.

Senior Director: Siobhan Powlowski

**ANHBC VISION:**  
 Our vision is that everyone lives in a healthy and engaged community.



**ANHBC MISSION:**  
 ANHBC plays a leadership role in building healthy and engaged neighbourhoods by connecting people and strengthening their capacity to create change.



**6 Kitsilano NH**  
<http://www.kitshouse.org/>  
 2305 West 7th Ave, Vancouver, BC V6K 1Y4

Through various activities and programs, we motivate our community to Engage, Connect, and Belong. Re-establishing in 1976 in its current form, Kits House who has been serving Vancouver's Westside since 1894, continues its vision of a healthy, vibrant community where everyone thrives. We strongly encourage our community to connect, engage and collaborate while seizing opportunities for community building and creating a strong sense of belonging.

This year we have seen growth in community partners and groups utilising our delightful facilities and we were mentioned as a top wedding venue. We have seen expansion across all our programs with growth ongoing.

Executive Director: Allen Smith

**7 Marpole NH**  
<https://www.marpolenh.org/>  
 1305 W 70th Ave, Vancouver BC VP6 2Y6

Lots of momentum is being built around the forthcoming new Marpole Neighbourhood House (MNH)! This past year, SVNH has pushed into high gear by bringing on a Project Lead to help set the stage for MNH's grand opening in April 2019.

Major achievements have included the launch of a new website, extensive partnership development in Marpole, community outreach activities, and planning for fundraising initiatives. There is a buzz of energy in Marpole, with excitement building among Marpole neighbours about their new Neighbourhood House.

Keep an eye on the website for updates and events!

**8 Mount Pleasant NH**  
<https://www.mpnh.org/>  
 800 E Broadway, Vancouver BC V5T 1Y1

Since 1976 Mount Pleasant Neighbourhood House (MPNH) has worked within the Mount Pleasant community to connect, celebrate and engage residents, community partners and businesses. MPNH is a safe, supportive and inclusive place where leadership and community development are encouraged and innovative programs are fostered.

Highlights include the Second Beat Art Share led by LGBTQ2S+ young adults, the Circle of Nations cultural sharing night for Aboriginal families and individuals, the in-home Family Literacy Outreach program for newcomers, and robust food security programs including the Mount Pleasant Food Network.

Core areas of service include childcare and family supports, leadership and mentoring programs, settlement and employment services, children and youth programs, a men's group, civic literacy activities, and inclusive community-building dialogues.

Executive Director: Jocelyne Hamel

**9 Sasamat OC**  
<https://www.sasamat.org/>  
 3302 Senkler Rd, Belcarra, BC VJH 4S3

Sasamat Outdoor Centre is ANHBC's hub for organized camping programs and, since its inception in 1987, has been instrumental in enriching lives through learning and playing in the outdoors.

Sasamat's camping programs offer something for everyone and are inclusive, age appropriate, and designed for progressive learning. The Centre is also a community leader in school outdoor education, as well as hosting a diverse range of community group activities in its unique site on Sasamat Lake.

Executive Director: Bronco Cathcart

**10 South Vancouver NH**  
<http://www.southvan.org/>  
 6470 Victoria Dr, Vancouver, BC V5P 3X7

For the past 40 years, SVNH has been working with neighbours in Victoria-Fraserview, Sunset, and Killarney-Champlain to build connection and strengthen South Vancouver neighbourhoods. This year, we have increased our commitment to the neighbours living in South Hill near SVNH's annex location on Fraser Street. Through a community survey, we have deepened our understanding of the needs and opportunities for people living in South Hill, which has resulted in several new programs and partnerships in the neighbourhood. We are also looking for ways to increase our support for neighbours in Champlain Heights and the River District.

As we are strategically working on supporting more sub-neighbourhoods within South Vancouver, we are also thinking about our values as an organization. Over the past year, we have increased our commitment to truth, reconciliation, and decolonization, and are learning how to embed Good Food principles at SVNH.

Executive Director: Zahra Esmail