Family Support & Chinese Settlement Worker Job Posting

South Vancouver Neighbourhood House (SVNH) is currently seeking an experienced, enthusiastic and compassionate Family Support & Chinese Settlement Worker, with a social worker background, to join the SVNH team and provide support to community programs at SVNH.

Accountability:
Reporting to the Director of Community Programs, the Family Support & Chinese Settlement Worker, in consultation with team members, including volunteers, will reach out into the community and provide individuals or families with family support services (including a weekly Family Drop-In program). In addition, this position will plan, organize, collaborate, implement and evaluate community-based settlement services and integration programs for new immigrants including adults, youth, families, and seniors to promote self-advocacy and full participation in Canadian Society.

Qualifications:
• Post-secondary education in social work, community support, multicultural work, or related field in combination with experience in the field.
• Minimum 2 years’ experience in family resource programs and in supporting families
• Minimum 2 years’ experience working with immigrant & non-immigrant families
• Oral and written proficiency in English and Chinese
• Training in Nobody’s Perfect, Mother Goose, My Tween & Me, & other family resource programs an asset
• Understanding of the immigration process and issues, Canadian legal system, laws, and public policy
• Understanding of BC labour market and employment standards
• Knowledge of current legislation and policies affecting refugees and immigrants
• Knowledge of community resources and services in south Vancouver area an asset
• Demonstrated cross-cultural communication and counselling skills and ability to work with volunteers
• Ability to work effectively with other service providers and community partners
• Computer literacy in Word, Excel, email and Internet
• Excellent group facilitation and leadership skills
• Knowledge of marketing, program promotion, & recruitment of participants
• Excellent organizational skills, program planning & delivery skills, ability to multi-task & meet deadlines
• Proven expertise in a multicultural setting; experience working with diverse and vulnerable populations
• Critical thinking, problem solving, and conflict resolution skills
• Demonstrated report writing and administrative tracking
• Successful criminal record search required

Salary: $27.84/hour (Band 9, Step 1)
Start Date: Oct 1, 2019       Closing Date: Sept 20, 2019
Terms: 35 hours per week with benefits package after probationary period, Tuesdays to Saturdays

Please send covering letter and resume to:

Director of Community Programs, South Vancouver Neighbourhood House,
6470 Victoria Drive, Vancouver, BC, V5P 3X7, Fax: 604-324-6116
or Email: mimi@southvan.org

ANH is an equally opportunity employer. Only successful candidates will be contacted for an interview. No calls please.