INTERNAL/EXTERNAL POSTING
YOUTH & FAMILY WORKER

Purpose:
Alexandra Neighbourhood House is seeking an experienced Youth and Family Worker (YFW). This is a 35 hour/week position serving youth and families in the South Surrey/White Rock area.

Primary responsibilities will include providing individualized support services to youth, 10-19 years and their families/caregivers; supporting age appropriate social and life skills programming; and making contact with hard-to-reach youth on the streets in order to build relationship and assist access to community services. The YFW may also provide brief parent support interventions to promote healthier family functioning and utilization of community resources for families with children ages 0-18.

Accountability:
Reports to the Vine Youth and Family Program Coordinator

Responsibilities:
The position has the following responsibilities.

• Gather information relevant to client’s strengths, needs, and risks by interviewing, observing behavior, meeting with caregivers and other relevant service providers
• Provide brief (usually up to 6 months) one-to-one mentoring/intensive support. Support may include:
  • Ongoing risk assessment and goal-setting for participating youth and families
  • Life skills development, including hands-on skill development
  • Helping to build natural support networks and peer relationships
  • Supporting clients with problem solving and providing information/referrals in order to address issues related to youth and family functioning
• Provide support and intervention service in the family home or in the community, as appropriate
• Provide education to parents and parent groups around adolescent development, family communication and link parents to parenting programs
• Assist in planning, facilitating and evaluating youth groups and activity programs
• In collaboration with the Coordinator, receive and make referrals to community resources for youth and families, including MCFD, community agencies, and self-referrals
• Consult/report appropriately, and as required by law, with relevant MCFD staff regarding risk prevention/intervention, in consultation with the Coordinator
• Establish a professional, collaborative working relationship with youth serving agencies and community members
• Comply with all relevant service standards, reporting, and record-keeping requirements

Knowledge, Skills, and Abilities:
• Direct experience in providing one-to-one support, including risk assessment, goal setting and education programs for youth 10-19 years and their parents
• Demonstrated interpersonal skills necessary to establish and maintain rapport with youth and their families
• Ability to maintain professional boundaries with clients, comply with confidentiality, privacy, reporting, and record-keeping requirements
• Experience or knowledge of issues such as substance abuse, mental health issues, and conduct disorders
• Integrated case management and group facilitation skills are an asset
• Ability to communicate proficiently both verbally and in writing
• Highly motivated individual, able to organize, prioritize, meet deadlines and work with minimal supervision
• Broad knowledge of community resources available to youth and families

Qualifications:
Candidates working with the Association of Neighbourhood Houses of BC are encouraged to apply.

• College/university degree in a relevant discipline (e.g. child and youth care, social work, etc.)
• Minimum 2 years’ direct experience working with youth and families
• Direct knowledge, skills and experience in intake and risk assessment, providing one-to-one support for youth and families, group facilitation skills (e.g. skill building, leadership, parent education)
• Personal vehicle for business use, including client transportation (mileage paid for work use)
• Current and satisfactory police reference check – vulnerable sector
• Standard First Aid certification with CPR C Standards, or equivalent

Salary: $19.87/hour to $23.50/hour depending upon qualifications and experience.

Application details:

Closing Date: Friday September 6, 2019 at 4:00pm. This position will remain open until a suitable candidate is found.

Send a cover letter and current resume to: hr@alexhouse.net

Please note: Resumes without cover letters will not be accepted

APPLICATIONS MAY ONLY BE SENT BY EMAIL

ANHBC/Alexandra Neighbourhood House is an equal opportunity employer. We place a high value on diversity, and encourage qualified individuals from all backgrounds and identities to consider applying for the position.

We regret that we can only contact those candidates invited to an interview.
No phone calls please.