

Front Desk Worker (casual/on-call)

Association of Neighbourhood Houses of BC (ANHBC) is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to consider applying for the position. Our total compensation and benefits package reflects our commitment to our staff and their family.

Job Description

The primary responsibilities of this position will be monitoring all public areas of the house, specifically the areas of first contact, and ensuring a welcoming, safe, and secure environment throughout. This includes, but not limited to, basic reception duties, building connections with neighbours, supervision of the building, and ensuring that the opening and closing of the building protocols are followed. This position often takes the lead in resolving conflict and deescalating potential volatile situations.

This position is On-Call/Casual. Shifts will vary, but the regular front desk schedule for which this position may be required to provide coverage are generally Monday to Thursday from 4:30pm - 9:00 pm, Saturdays from 9:00 am – 5:00 pm, and Sundays 10 am -3:30pm

Compensation (Starting): \$15.04/hour

Reports to: Office Administrator

Qualifications

- Experience working with people from a wide range of socioeconomic backgrounds
- Experience with administrative duties and office equipment
- Knowledge of current social issues related to the West End community
- Well developed interpersonal skills, including both written and oral communication
- Ability to work independently and demonstrate good judgment
- Knowledge of basic windows computer programs
- Experience working in a neighbourhood house an asset
- A sense of a humour

Deadline: July 12th, 2017 (midnight)

E-mail or fax resume and cover letter to (NO PHONE CALLS PLEASE):

Jessy Scaria

Fax: 604-683-4486

jessy@gordonhouse.org

We thank all applicants; however, only those shortlisted will be contacted

For more information about ANHBC and Gordon Neighbourhood House, please visit www.anhbc.org.

ANHBC Member Houses: Alex NH, Cedar Cottage NH, Frog Hollow NH, Gordon NH, Kitsilano NH, Mount Pleasant NH, South Vancouver NH and Sasamat Outdoor Center