122nd ANHBC ANNUAL REPORT 2015–2016

ALEXANDRA NH
CEDAR COTTAGE NH
FROG HOLLOW NH
GORDON NH
KITSILANO NH
MOUNT PLEASANT NH
SASAMAT OC
SOUTH VANCOUVER NH
CENTRAL SERVICES
MESSAGE FROM THE PRESIDENT AND CEO

This year, we set ANHBC’s directions for the next five years. One key direction is to be a “leader in healthy and engaged neighbourhoods.” Clearly, this is at the heart of what we do in the neighbourhood house movement. I have always enjoyed our history, and if we look back to the 1970s, we would find a similar direction - “to improve the quality of family and neighbourhood life.” Neighbourhood houses and camps are flexible organizations, always changing and innovating in response to local needs. But at our heart, we have a consistent approach to the whole neighbourhood that has helped us remain essential for decades in Vancouver. The drive to respond to local needs keeps ANHBC relevant to the people who are part of our communities. But ANHBC is also among the largest non-profit social service agencies in Metro Vancouver. I have always believed that there is a healthy tension between this grassroots imperative and building a strong organizational structure; it allows ANHBC to remain a dynamic and vital part of our local neighbourhoods.

My six-year term on the ANHBC Board of Directors comes to an end this year. It has been a pleasure to work with you all as part of the neighbourhood house movement.

Sean

122 years old and flourishing! I’m happy to look back on a good year. Staff and volunteers across the organization worked together to focus our mission, to build on strengths and successes and to look forward with a clear vision of everyone living in a healthy, engaged community. Now I am eager to share our 2016-2020 Strategic Plan and begin the work of fulfilling it. Other milestones include celebrating 100 years in Crescent Beach at Alexandra Neighbourhood House, welcoming two members to our senior leadership team and naming our first Associate Member, Kootenay Family Place in Castlegar.

I am sad to lose our board member, Sean Lauer, who led us with knowledge and wisdom, humility and humour. Sean will join the many “alumni” and we will find ways to stay connected. I want to express my appreciation to the ANHBC board and community board members for their immense contribution to our mission.

Deb
**FINANCIAL REPORT**

**OPERATING REVENUE:**

<table>
<thead>
<tr>
<th>Source</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Earned income</td>
<td>7,347,135</td>
<td>6,800,037</td>
</tr>
<tr>
<td>Province of British Columbia</td>
<td>4,665,341</td>
<td>4,512,279</td>
</tr>
<tr>
<td>Federal Government</td>
<td>2,257,526</td>
<td>2,138,649</td>
</tr>
<tr>
<td>United Way</td>
<td>1,202,596</td>
<td>1,325,441</td>
</tr>
<tr>
<td>City of Vancouver</td>
<td>1,045,392</td>
<td>1,005,260</td>
</tr>
<tr>
<td>Other contributions and</td>
<td></td>
<td></td>
</tr>
<tr>
<td>miscellaneous income</td>
<td>1,065,204</td>
<td>1,004,294</td>
</tr>
<tr>
<td>Gaming</td>
<td>780,100</td>
<td>775,300</td>
</tr>
<tr>
<td>Donations and fundraising</td>
<td>458,839</td>
<td>360,807</td>
</tr>
<tr>
<td>Investment income</td>
<td>272,728</td>
<td>313,469</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>19,094,861</strong></td>
<td><strong>18,235,536</strong></td>
</tr>
</tbody>
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**OPERATING EXPENSES:**

<table>
<thead>
<tr>
<th>Category</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and benefits</td>
<td>13,958,188</td>
<td>13,129,570</td>
</tr>
<tr>
<td>Program, food and transportation</td>
<td>1,703,746</td>
<td>1,780,689</td>
</tr>
<tr>
<td>Purchased services and subcontracts</td>
<td>1,064,398</td>
<td>1,048,906</td>
</tr>
<tr>
<td>Building occupancy</td>
<td>1,221,652</td>
<td>1,020,277</td>
</tr>
<tr>
<td>Other expenses</td>
<td>372,907</td>
<td>374,361</td>
</tr>
<tr>
<td>Office expenses</td>
<td>359,606</td>
<td>365,951</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>18,680,497</strong></td>
<td><strong>17,719,754</strong></td>
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</tbody>
</table>

**EXCESS OF REVENUE OVER EXPENSES**

**FROM OPERATIONS:**


**EXCESS OF REVENUES OVER EXPENSES**: (33,165) $391,119

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**Note:** Audited financial statements are available at ANHBC upon request.
Auditors: Deloitte & Touche
Alex NH is celebrating 100 years in Crescent Beach, Surrey and was established in 1916 as a camp for children living at Alexandra Orphanage in Kitsilano. Since 1971 Alex NH has been serving the wider community by providing activities for children, families, newcomers and older adults. The Youth Collective – Youth Space project is an example of a grassroots volunteer-driven initiative being supported by Alex NH in the community of White Rock/ South Surrey. This inspiring group of youth are now programming activities at Sunnyside Hall (which the City of Surrey has contributed to the project), with funds contributed by the City of White Rock and other funders. A great example of Neighbourhood House work!

Executive Director: Penny Bradley

In our 60-year history, Cedar Cottage Neighbourhood House has demonstrated a willingness to take risks, work with community, and reach for best practices to build a socially just community. We have been involved in the beginnings of early learning programs, the first school age day care, the first adult day care, the inception of home support, and the establishment of a self-funded community newspaper. Today our work continues with strong volunteer programs where local residents help people access resources, inform seniors programming, develop food programs across the community, and lead community-driven activities. For 2015-2016 we are proud to report that over 4000 people contributed, participated or volunteered in our work.

Executive Director: Donna Chang
ANHBC operates seven neighbourhood houses and an outdoor centre. ANHBC plays a leadership role in building healthy and engaged neighbourhoods by connecting people and strengthening the capacity to create change.

Chief Executive Officer: Deb Bryant
Chief Financial Officer: Tarunjeet Bhatia
Human Resources Director: Lily Chen

Frog Hollow Neighbourhood House brings people together in a safe, inviting and stimulating environment where everyone is included and each member can contribute. FHNH enhances families’ lives from babies to seniors. A leader in child care, programs for parents with young children, and high school youth in Vancouver, the house offers programs in leadership, building community capacity as well as intergenerational and settlement programs. Some program highlights include Reggio Emilia-inspired child care programs, Building a Safer Environment (BASE) Youth Program, Families Branching Out-Family Support Program, Drive Youth Employment Centre, and the Pumpkin Patch Halloween Festival.

Executive Director: Gary Dobbin
Gordon Neighbourhood House has served as a community hub in Vancouver’s West End since 1942. GNH has a history of working alongside friends and neighbours to facilitate connection, engagement and collaboration while seizing opportunities for community building. This year, GNH has worked to significantly grow their urban farming activities by developing another local urban farm site and 5 new community herb gardens. GNH continues to work alongside members of the community to plant the seeds for a more food secure West End.

Executive Director: Paul Taylor

Kits House has been a driving force in its Westside Vancouver Community since 1976. Kits House recently completed a new 5 year strategic plan which will help us in realizing our vision – Vancouver’s Westside is a healthy, vibrant and connected community where everyone thrives. Highlights from the last year include becoming 1 of 100 Good Food Organizations across Canada, winning a City of Vancouver Heritage Award, a B.C. Heritage Award, a Georgie Award, becoming LEED certified, housing 49 seniors and people with spinal cord injuries, welcoming more than 400 community members to our first Autumn Fair since 2010, and providing childcare for over 150 families.

Executive Director: Allen Smith
Since 1976 MPNH has worked with the Mount Pleasant community to connect, celebrate and engage residents, community partners and businesses. MPNH is a safe, supportive and inclusive environment where leadership and community engagement are encouraged, and innovative programs are fostered. Highlights include Settlement Services, with expanded resources to meet the needs of Syrian refugees; Homefront Learning Program (outreach family literacy); new Aboriginal programs to engage families and the newly housed; Employment Services for vulnerable populations; Licensed Childcare and Family Resource Programs; Youth Programs; a Men’s Group; Leadership Development, IMPACT Mentoring Program and innovative Seniors Services and Better at Home Program.

Executive Director: Jocelyne Hamel

Located in Belcarra Regional Park, Sasamat Outdoor Centre is ANHBC’s hub for outdoor education and summer camping programs. Since 1987, Sasamat has played an important community role by involving children, youth and families in nature and enriching lives through learning and playing in the outdoors. Sasamat’s programs provide something for everyone, with a wide range of activities and programs that are inclusive, age appropriate and designed for progressive learning. Sasamat is also a valuable resource for school outdoor education and serves as a venue for a wide variety of community group activities.

Executive Director: Bronco Cathart
SVNH has been a welcoming gathering place, service hub and community development leader since 1977. Engaging more than 13,000 people a year in 115 different programs, we welcome people of all ages, races and cultures. More than 500 volunteers help us make Southeast Vancouver a more connected and caring community. 2015/16 highlights: opening the South Hill Neighbourhood Centre, a satellite community hub featuring an English/Chinese preschool, as well as activities for youth and the whole family. We also started partnerships for developing new Seniors Hubs in two communities and gained membership as a Good Food Organization helping us enhance community food programming.

Executive Director: Zahra Teja Esmail
ANHBC STRATEGIC FRAMEWORK 2016-2020

Vision:
Everyone lives in a healthy and engaged community

Mission:
ANHBC plays a leadership role in building healthy & engaged neighbourhoods by connecting people and strengthening their capacity to create change

Leader in Healthy Engaged Neighbourhoods
- Successful Place-Making
- Flourishing Partnerships
- Strong Identity

An Outstanding Organization
- Robust Financial Capacity
- Outstanding People Capacity
- Excellent Systems and Practices

THANK YOU

BOARD OF DIRECTORS 2015-2016

President  Sean Lauer
Vice President  Sue Melnychuk/SOC Rep
Secretary  Kathleen Leahy/GNH Rep
Treasurer  Derek Sider
Directors-at-Large  Darlene Dean, Derrick Chow, Mandeep Mann, Naseem Bawa, Wazi Dlamini- Kapenda.
Directors Neighbourhood House/SOC Representatives
Anjani Singh/SVNH, Bill Briscall/MPNH, Ethan Dang/FHNH, John Conway/KNH, Laurel Tien/Alex NH, Sarah Martin Sittrop/CCNH.

THANK YOU

We acknowledge the financial assistance of the Province of British Columbia.