

**President** Darlene Dean

**Vice President** Sean Lauer

**Secretary** Sue Melnychuk/SOC Representative

**Treasurer** Anne Katrichak

**Directors at Large** Derek Sider, Derrick Chow, Mandeep Mann, Wazi Dlamini- Kapenda.

**Directors Neighbourhood House / SOC Representatives** Laurel Tien (Alex NH), Sarah Martin Sittrop (CCNH), Darryl Wong (FHNH), Kathleen Leahy (GNH), Ken Annandale (KNH), Bill Briscall (MPNH), Anjani Singh (SVNH).



# 121st ANHBC ANNUAL REPORT 2014-2015

ALEXANDRA NH CEDAR COTTAGE NH FROG HOLLOW NH  
GORDON NH KITSILANO NH MOUNT PLEASANT NH  
SASAMAT OC SOUTH VANCOUVER NH CENTRAL SERVICES

## THANK YOU

The support of our funders and sponsors enables ANHBC to successfully provide programs and services throughout the year.

ANHBC would like to acknowledge the continued commitments of the following contributors:



We acknowledge the financial assistance of the Province of British Columbia.



## MESSAGE FROM THE PRESIDENT AND CEO

Our 121st year was a busy and productive one. We had a strong year on the financial front and achieved some key accomplishments.

The capstone was completing the Kitsilano Neighbourhood House Redevelopment project. This project was born out of necessity in 2006 as our heritage buildings at 7th and Vine had reached the point of critical need for rehabilitation. A core group of volunteers, staff, influencers and leaders came together to develop a vision that embraced local heritage and the historical role of Kits House as the heart of the neighbourhood. It included a new integrated area of service – affordable housing for low-income seniors. Financial support came from the Government of Canada, the Province of British Columbia and the City of Vancouver and countless donors. Kits House reopened its doors in October 2014 and the official ribbon cutting took place in May 2015. The project received a City of Vancouver Heritage Award. We recognize with gratitude everyone who supported Kits House Redevelopment over the years.

ANHBC was a key partner in a successful 2015 Neighbourhood House Week, May 3rd to 9th. This year Neighbourhood House Week was declared by four city governments (Vancouver, North Vancouver, Burnaby and Surrey) and was recognized in the BC Legislature and the House of Commons. We hosted the Good Neighbours Awards celebration, which recognizes the contributions of volunteers, to a sold-out crowd.

An area of growth is childcare services. New facilities were opened at Kits House and in the coming months we will launch the South Hill Neighbourhood Center operated by South Vancouver Neighbourhood House on Fraser near 43rd. We are licensed for nearly 1000 spaces across the region and we are proud to be part of a good start for our youngest neighbours.

Our Board of Directors had a busy year with some strong new members joining. A key accomplishment is our updated strategic plan. A full strategic review is targeted for completion in 2016.

We both want to share our excitement for the work of ANHBC. We are one of the larger providers of community social services with revenues over \$18 million, providing services in 50 sites in the Lower Mainland. Yet we know that the spirit of ANHBC is found in each individual neighbour who reaches out with goodwill and good ideas to make neighbourhoods better. With that, we look forward to another year!



Darlene Dean, President



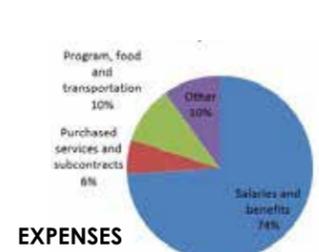
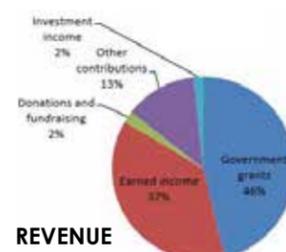
Deb Bryant, CEO

## FINANCIAL REPORT

Operating Revenue:	2015	2014
Earned income	6,800,037	6,040,891
Province of British Columbia	4,512,279	7,021,838
Federal government	2,138,649	760,226
United Way	1,325,441	1,036,577
City of Vancouver	1,005,260	1,018,780
Other contributions and miscellaneous income	1,004,294	1,247,092
Gaming	775,300	775,300
Donations and fund raising	360,807	312,350
Investment income	313,469	267,489
	<b>18,235,536</b>	<b>18,480,543</b>

Operating Expenses:	2015	2014
Salaries and benefits	13,129,570	12,460,158
Program, food and transportation	1,780,689	1,668,688
Purchased services and subcontracts	1,048,906	2,098,575
Building occupancy	1,020,277	958,552
Other expenses	374,361	413,120
Office expenses	365,951	340,135
	<b>17,719,754</b>	<b>17,939,228</b>

Excess of Revenue Over Expenses	2015	2014
From Operations:	515,782	541,315
Amortization of deferred capital contributions	390,757	301,272
Amortization	(689,496)	(512,371)
Unrealized gain (loss) on investments	174,076	315,274
<b>EXCESS OF REVENUES OVER EXPENSES</b>	<b>391,119</b>	<b>654,490</b>



Note: Audited financial statements are available at ANHBC upon request. Auditors: Deloitte & Touche

## 1 ALEXANDRA NH

2916 McBride Avenue  
Crescent Beach, BC V4A 3G2  
604 535 0015  
[alexhouse.net](http://alexhouse.net)



The Alexandra Neighbourhood House site in Crescent Beach, South Surrey was established as a camp for children in need in 1916. This past year was remarkable beginning with confirmation from Investors Group of their partnership on the Longhouse Extreme Makeover project. The project brought together over 130 volunteers and 40 businesses. Thanks to the contributors, including the volunteer steering committee and the Alexandra Foundation, the results surpassed what the Alex NH team imagined. This project laid the foundation for future social enterprise activities. Vancity Community Foundation awarded a grant for a business plan to create a sustainable approach to maintaining their physical site, while meeting growing needs.

Executive Director: [Penny Bradley](#)

## 2 CEDAR COTTAGE NH

4065 Victoria Drive  
Vancouver, BC V5N 4M9  
604 874 4231  
[cedarcottage.org](http://cedarcottage.org)



Since 1950, CCNH has been building a stronger community. It is through the strong leadership, vision and contributions of staff and volunteers that CCNH continues to be a vibrant and responsive organization. In 2014-15 program highlights include: CCNH becoming a Good Food Organization ([goodfoodorganizations.ca](http://goodfoodorganizations.ca)) and a partnership with RBC which helped children learn to swim, ride a bike and play sports. Program highlights: 265 seniors are supported through programs and services; 455 families received support; 120 children are supported to enter kindergarten; 589 children stay safe in their community during out-of school times; 300 adult and youth volunteers contribute over 10,000 hours.

Executive Director: [Donna Chang](#)

## 3 CENTRAL SERVICES

203-3102 Main Street  
Vancouver, BC V5T 3G7  
604 875 9111  
[anhbc.org](http://anhbc.org)



ANHBC operates seven neighbourhood houses and an outdoor centre. Together we work to make neighbourhoods better places in which to live. Our goal is to enable people to enhance their lives and strengthen their communities and our challenge is to work with communities to develop innovative programs and services that meet the changing needs of a diverse population. We are proud to have served and built stronger communities over the past 120 years and we're eager to lead, learn and grow together in the years ahead.

Executive Officer: [Deb Bryant](#)  
Chief Financial Officer: [Tarunjeet Bhatia](#)  
Human Resources Director: [Lily Chen](#)

## 4 FROG HOLLOW NH

2131 Renfrew Street  
Vancouver, BC V5M 4M5  
604 251 1225  
[froghollow.bc.ca](http://froghollow.bc.ca)



Frog Hollow Neighbourhood House brings people together in a safe, inviting and stimulating environment where everyone is included and each member can contribute. FHNH enhances families' lives from babies to seniors. A leader in child care, programs for parents with young children, and high school youth in Vancouver, the House offers programs in leadership, building community capacity as well as intergenerational and settlement programs. Some program highlights include: Reggio Emilia-Inspired Child Care Programs, Building a Safer Environment (BASE) Youth Program, Families Branching Out-Family Support Program, Drive Youth Employment Centre, Pumpkin Patch Halloween Festival.

Executive Director: [Gary Dobbin](#)

## 5 GORDON NH

1019 Broughton Street  
Vancouver, BC V6G 2A7  
604 683 2554  
[gordonhouse.org](http://gordonhouse.org)



Gordon Neighbourhood House has served as a community hub in the Vancouver's West End since 1942. GNH has a history of working alongside friends and neighbours to facilitate connection, engagement and collaboration while seizing opportunities for community building. This year, GNH has worked to significantly grow their urban farming activities by developing another local urban farm site and 5 new Community Herb Gardens. GNH continues to work alongside members of the community to plant the seeds for a more food secure West End.

Executive Director: [Paul Taylor](#)

## ANHBC VISION:

Our vision is that all residents of British Columbia live in vibrant, active communities, are empowered to play an active role in civil society and are supported by their neighbours and community organizations to lead healthy, full lives.

## ANHBC MISSION:

Our mission is to make neighbourhoods throughout BC better places to live. As a volunteer driven community service agency, our goal is to enable people to embrace their lives and strengthen their communities. Our challenge is to work with communities to develop innovative programs and services that meet the challenging needs of a diverse population.

[anhbc.org](http://anhbc.org)



## 6 KITSILANO NH

2305 West 7th Avenue  
Vancouver BC, V6K 1Y4  
604 736 3588  
[kitshouse.org](http://kitshouse.org)



Kits House has been a driving force in its Westside Vancouver Community since 1976. In November 2014, after a lengthy closure for redevelopment, Kits House reopened its doors and hit the ground running. The award winning LEED Gold redevelopment features a 25 space daycare, a rooftop community garden, expanded community space, and fifteen affordable housing units for seniors. Kits House recently completed a new strategic plan for 2015 -2020 which will help us in realizing our vision – Vancouver's Westside is a healthy, vibrant community where everyone thrives.

Executive Director: [Catherine Leach](#)

## 7 MOUNT PLEASANT NH

800 East Broadway  
Vancouver, BC V5T 1Y1  
604 879 8208  
[mpnh.org](http://mpnh.org)



Since 1976 MPNH has been connecting neighbours and building the community in the vibrant East Vancouver neighbourhood of Mount Pleasant. Working in partnership with residents, agencies and businesses to create innovative programs and services, MPNH offers a safe, supportive and inclusive environment. Programs and service highlights this past year include: Cities for Seniors Research Partnership; Better at Home and Seniors Wellness Programs; Aboriginal Family Programs; Employment and Settlement Programs; Licensed Childcare and Family Resource Programs; Youth Programs; Leadership Development and IMPACT Mentoring Program; Community Development and Civic Engagement.

Executive Director: [Jocelyne Hamel](#)

## 8 SASAMAT OC

3302 Senkler Road  
Belcarra, BC V3H 4S3  
604 939 2268  
[sasamat.org](http://sasamat.org)



Sasamat Outdoor Centre has been ANHBC's hub for outdoor education and summer camping programs since 1987. With a mission of inspiring personal growth and leadership through learning and playing in the outdoors, Sasamat has been instrumental in introducing Lower Mainland children, youth and families to the value of outdoor activities and connecting to nature. Sasamat's programs are inclusive, age appropriate, and designed for progressive learning, with a range that offers something for everyone. Sasamat Outdoor Centre is also a popular rental facility, hosting schools for outdoor education, and providing a venue for a diverse range of community groups in its unique site on Sasamat Lake.

Executive Director: [Bronco Cathart](#)

## 9 SOUTH VANCOUVER NH

6470 Victoria Drive  
Vancouver, BC V5P 3X7  
604 324 6212  
[southvan.org](http://southvan.org)



SVNH has been a welcoming gathering place, service hub and community development leader since 1977. Engaging more than 14,000 people a year, we welcome people of all ages, races and cultures. Services are provided in many languages, including: English, French, Vietnamese, Cantonese, Mandarin, Korean, Spanish, Punjabi, Hindi, Urdu, Bengali and Tamil. More than 450 volunteers help us make Southeast Vancouver a more connected and caring community. 2014/15 highlights: Seniors Hub development, adult day programs, food security, entrepreneur club, labour market volunteer placements, immigrant services, English conversation groups, youth leadership, licensed preschool and out of school care and parent supports/education.

Executive Director: [Karen Larcombe](#)